

A YEAR OF 2022 ANNUAL REPORT EMPOWERMENT





LEADERSHIP REPORT

Dear Partners, Supporters and Friends,

In 2022, Lutheran Metropolitan Ministry (LMM) made a series of strategic decisions to begin building a vibrant future that would change the trajectory of our organization and our community. A future that will **empower our mission**, our staff and the people who seek our services.

We selected a new President & CEO, Maria A. Foschia, to lead the next stage of our organization's development. We advocated for and affirmed the need for Cuyahoga County to have a Youth Drop-In Center, located in the community, to give young people facing instability a place of respite. We worked with local government and civic leaders to begin planning the redevelopment of the Men's Shelter at 2100 Lakeside, to become a safer, healthier and more dignified space for temporary residence. We took measures to adjust our Human Resource policies to set an example for what it takes to enable fair chance hiring and equitable workforce development for people with lived experience.

While we are not yet out of the woods from the challenges of infectious disease, economic instability and social unrest, LMM is preparing for what comes next. We chose to boldly serve our community.

In spite of the fears about an economic decline, **LMM was empowered** by the generosity of our funders and donors.

In spite of the challenges in the employment market and supply chain shortfalls, **LMM delivered** programs and services to more than 4,000 people in Northeast Ohio including those impacted by the criminal legal system, youth in crisis, individuals seeking living wage employment and those in need of safe and affordable housing.

In spite of skepticism that a faith-inspired organization should be an advocate for equity and racial justice as a means to combat poverty – **LMM was at the table** for dozens of community meetings with civic leaders and elected officials **to champion systems change**.

Our mission is not for the faint of heart. It is a commitment to **enhancing lives** and **empowering people** who feel lost, who are hurting and who feel forgotten.

As our nation and our neighbors struggle to build bridges that will cross over divisive rhetoric, LMM will continue to seek justice, love kindness and serve with humility. We invite you to revisit a year defined by self-awareness, self-reflection and a charge for self-agency. **This was our year of** *empowerment*.

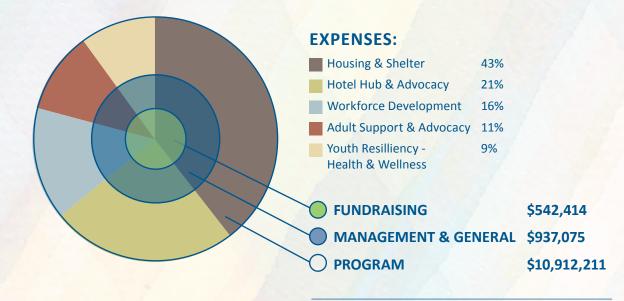
Inspired and empowered by those we serve,

Diane Stack Board Chair Maria A. Foschia President & CEO Our mission is not for the faint of heart. It is a commitment to **ENHANCING LIVES** and **EMPOWERING PEOPLE** who are lost, who are hurting and who feel forgotten.



2022 FINANCIAL HIGHLIGHTS





Total

 85 cents of every dollar spent is used directly for programs

\$12,391,700

COMMUNITY IMPACT

From the frontlines, **WE MADE A DIFFERENCE IN THE LIVES OF 4,678 INDIVIDUALS**. More than ever, LMM and the community responded.



335,039 basic needs met across the agency including meals, clothing and shelter nights



Youth shelter was able to meet demand and accommodate a

41% increase



273 families received shelter, totaling 704 individuals

Central Kitchen processed over

150,000 pounds of food



14,732 meals provided by Housing & Shelter volunteers



20,000+ guardianship decisionmaking hours



advocacy actions

including alerts, meetings with elected officials, letter signings and education

ADVOCACY

Empowering individuals to **ADVOCATE FOR SYSTEMS CHANGE** through education and public policy



LMM's Advocacy Staff:

Collaborates with the Guardianship Services team and provides input on policy recommendations impacting vulnerable adults, including increased state funding for Adult Protective Services

Sponsors the second Charles R. See Forum on Reentry at the City Club of Cleveland to highlight issues in field of criminal justice

Contributes to the planning of, and hosts the People's Reentry Assembly to elevate stories and experiences of those with past criminal legal involvement and related policies and actions

Convenes two leading candidates for Cuyahoga County Executive, Chris Ronayne and Lee Weingart, for a series of site visits to introduce them to programming, how LMM partners with the County, and areas for future collaboration

Works with Cleveland VOTES to conduct outreach and programming to clients regarding the 2022 election and the importance of voter registration and civic engagement



















HOUSING & SHELTER

EMPOWERING RESIDENTS through innovative solutions to homelessness

3,816

3,816 individuals served

595

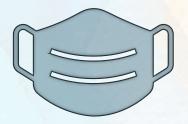
595 positive housing outcomes, exceeding projections

477

477 transportation trips completed for benefit of residents



Average shelter night stays decreased by 11 days



Pandemic protocols for congregate settings continue throughout year, as recommended by Centers for Disease Control 399

399 people assisted with obtaining employment

breaking new ground
Building LMM's next 50 years

5

5 additional units acquired for BNG housing

5 families moved into renovated and fully furnished BNG homes



ENHANCED THE LIVELIHOOD OF OUR WARDS WITH IN-PERSON VISITATION, POST-PANDEMIC

609 indigent adults

receive guardianship



Program continues to **meet** or **exceed** national best practice standards for guardianship-related service delivery



Program strives for more in-person visitation post-pandemic



75 volunteers engaged

increase in guardianship

awarded over two years



YOUTH RESILIENCY **SERVICES**

Empowering young people through HEALING, RESILIENCY, and HOPE.

Shelter census increases to support a higher number of referrals in Cuyahoga County

100% of youth report having a safe shelter experience

All young people in the program engage in life skills training

Provide 24/7 access to physical and behavioral health services

Future Youth Drop-In Center announced, with LMM as operator

Staff competencies enhanced through participation in Trauma-Informed Care training

Staff assist youth with school enrollment, engagement, and transportation services



WORKFORCE DEVELOPMENT

EMPLOYMENT through education and training.



Workforce Development secures a 3-year, \$900K grant from the Department of Justice to expand the Chopping for Change program to incarcerated men



LMM is granted the rights to operate the cafeteria in the Carl B. Stokes U.S. Federal Courthouse located in Downtown Cleveland for five years, serving an estimated 1,200 visitors and 500 staff daily, starting in 2023







97% of graduates remain out of the criminal justice system







2022 Honor Roll of Donors

The Honor Roll of Donors represents all cash gifts made between January 1 and December 31, 2022. Every effort has been made to ensure online and future lists are complete and accurate. If you have questions or wish to be removed from the list, please contact Development & Communications at 216.696.1724. Please accept our sincere apologies for omissions or misspellings.

Thank you for your commitment to LMM.

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Lydia and the Staff are Excellent! Ian Marks

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As a program that matches volunteers with residents at local prisons, Friend-to-Friend establishes connections between volunteers and the incarcerated individuals who seldom or never receive visitors. The once-a-month visit or letter can make a big difference in the life of someone who is experiencing incarceration, and provides support and encouragement.





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Breaking New Ground Recognition

Housing is a human right, and at LMM, we work tirelessly to help end homelessness for people we serve in their time of need. In 2022, we wrapped the BNG campaign, and renovations continue!

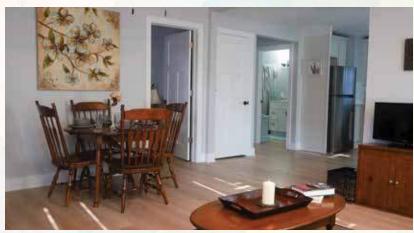
Please accept our sincere thank you for your generosity.



Campaign raises \$4.2 Million, EXCEEDING GOAL BY \$750,000









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Impact Statement:

LMM seeks that people who are oppressed, forgotten and hurting be empowered, valued, and healed by our unwavering commitment to addressing chronic needs, enabling people to self-sufficiency, and advocating for system change. We seek to change the social, political, and religious conversation about justice from one of limitations to one of possibilities.

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